

IT Quiz Questions and Answers Pdf

Question: 1

Which of the following is the telephone based shared Service Centre?

- (A) Call centre
- (B) ATM
- (C) Phone centre
- (D) None of these

Ans: A

Call centre

Question: 2

A facility that allows the user to speak into a special device while typing a letter using computer is called ____

- (A) Speaker
- (B) Dictaphone
- (C) Telephone
- (D) Cell phone

Ans: B

Dictaphone

Question: 3

BPO may be expanded as ____

- (A) Business Process Outsourcing
- (B) Business Product Outsourcing
- (C) Business Process Outcome
- (D) Business Product Outcome

Ans: C

Business Process Outcome

Question: 4

Collection, digitization and processing of data is basic function of ____

- (A) Call centre
- (B) Data management
- (C) E- Governance
- (D) Data collection

Ans: B

Data management

Question: 5

Which of the following is an IT enabled service?

- (A) Database
- (B) Spreadsheet
- (C) Word processor
- (D) E-Governance

Ans: D

E-Governance